



## About designated agencies

Agencies accredited by the Children's Guardian to provide statutory out-of-home care services in NSW and are known as designated agencies. There are three types of accreditation:

- **Provisional accreditation** is for three years. Provisional accreditation is based on assessment of indirect evidence (policies and procedures) only and is applicable to agencies that have not made placements of children and young people in statutory out-of-home care during the 12 months prior to the application. When provisionally accredited agencies first make arrangements to provide statutory out-of-home care services, this is treated as application for full accreditation.
- **Full accreditation** can be for one, three or five years. Full accreditation is based on assessment of the agency's indirect and direct evidence and is applicable to agencies seeking to renew their accreditation. Full accreditation is available only to applicants that can show current evidence relating to placements of children and young people in statutory out-of-home care.

## Conditions of accreditation

Accredited agencies must comply with conditions of accreditation as a designated agency. To view accreditation and contact details, click on the name of the agencies below. Agencies seeking to apply for a variation of an accreditation condition should contact the Children's Guardian on 02 8219 3600 or contact the accreditation team by email.

## Deferred accreditation decisions

Under Clause 47 of the Children and Young Persons (Care and Protection) Regulation 2012, the Children's Guardian may defer a decision on an agency's application for accreditation renewal. This may occur where an agency has not demonstrated minimum compliance with accreditation criteria before its accreditation expires.

Agencies may continue providing statutory out-of-home care services until a decision on renewal is finalised.

## Allegations of serious misconduct

All agencies must notify the Children's Guardian in writing each time an allegation of sexual misconduct or serious physical assault against a child or young person in statutory out-of-home care is received.

Download the notification form (DOCX 163.7KB)

## Children under 12 placed in residential care

All agencies must notify the Children's Guardian in writing each time a child under 12 years of age is placed in residential statutory out-of-home care with the agency.

If the placement with the agency ceases before the child turns 12, the agency must notify the Children's Guardian.

There is a form for agencies to notify the Children's Guardian when a placement begins or ends.

- Commencement form (DOCX 123.5KB)
- Cessation form (DOCX 123.6KB)

Any queries in relation to this can be directed to the Accreditation and Monitoring Team at [accreditation@kidsguardian.nsw.gov.au](mailto:accreditation@kidsguardian.nsw.gov.au).