



FAQ

Topic Index

[View A-Z index](#) [Ask a question](#)

1. Before you apply
2. After you apply
3. Renewing your Working With Children Check
4. Employer information

1. Before you apply

a. Do I need a Check?

b. I volunteer at my child's school. Do I need a Check?

c. I am a volunteer coach for my child's team in a sporting club. Do I need a Check?

d. How do I apply for a Check?

e. When do I need to get the Working with

Children Check?

f. I had a Working With Children Check under the old system (before 15 June 2013). Can that be upgraded to the new system?

g. I have worked in this organisation for many years, and cannot find my number. What can I do?

h. How do I apply if I do not live in NSW?

i. Can I go to another agency instead of the RMS in NSW?

j. How do I apply if I live overseas?

k. What sector am I in?

l. Is a person who is required to obtain a Working With Children Check able to apply for a National Police Check?

2. After you apply

- a. How long will it take to get my result?
- b. How do I change from a Volunteer Check to Paid Check?
- c. I have a Working With Children Check clearance (WWC) number, but have received an email saying my application can no longer be completed. What should I do?
- d. I selected paid child-related work on my application form instead of volunteer and paid for it. Can I get a refund?
- e. What if my employer insists that I have the WWCC clearance before I can work?
- f. I have lost my WWC number, can I retrieve it online?

3. Renewing your Working With Children Check

- a. When do I renew my Working With Children

Check?

b. How do I find my expiry date?

4. Employer information

a. How do I register as an employer for the Working With Children Check?

b. How can an employer verify a Working With Children Check?

c. I was registered as an employer under the old system (before 15 June 2013). Do I need to register again?